



# BETH BORDEAUX, MSW

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**OBJECTIVE:** To maximize opportunities and outcomes among human service and faith-based organizations using strengths-based planning, continuous quality improvement, and evaluation across systems and programs

## SKILLS & EDUCATION

### SKILLS

**Program Evaluation/Quality Management** – Logic model program evaluation design, quality improvement project design, needs assessment design; evaluation tool design (data collection systems, work with database developers, surveys, interview/focus group guides, data reporting templates); collaborative/participatory process facilitation; project implementation/project management; evaluation training; large and small group facilitation; narrative data analysis; data interpretation; report writing.

**Social Work with Organizations and Systems** – Organizational assessment and planning based on Appreciative Inquiry, Strategic Leadership and Family Systems Theory; strategic planning (discovering/developing mission, vision, values, goals and strategies), Strategic Leadership development, conflict assessment and response, program design and development, community collaboration (multi-agency assessment and program development), large and small group facilitation, program/department management, leadership training.

**Social Work with Individuals and Groups** – Case management, coaching (leadership development from family systems and appreciative approaches), personal and group discernment, conflict assessment and response

### EDUCATION

Bachelor of Social Work (ECU, 1989)

Master of Social Work: Management, Planning & Community Practice (UNC-Chapel Hill, 1997)

Duke Divinity School, 2006-2007 (Introduction to Old Testament, Local Polity/Global Vision: The Episcopal Church and the Anglican Communion)

Church Development Institute, CDI Certificate, Seattle, WA (2007)

Church Consultant Certification, Center for Congregational Health, Winston-Salem, NC (2008)

Appreciative Coaching Certification, Fielding Graduate University, (2009)

Intentional Interim Ministry Certification, Center for Congregational Health, Winston-Salem, NC (2009)

## EMPLOYMENT EXPERIENCE

### PRESIDENT/CONSULTANT

**GTM Evaluation & Planning, Inc.** 101 Chapel Valley Lane Apex, NC 27502

919-612-2168; [www.gtmeval.com](http://www.gtmeval.com) (see below for list of projects or website for more details)

*January 2007 to present*

Services for nonprofits, community organizations and congregations: assessment, strategic planning, evaluation, quality improvement, leadership development and coaching

### DIRECTOR OF QUALITY MANAGEMENT

**The Durham Center**, 501 Willard St. Durham, NC 27701

919-560-7471; [www.durhamcenter.org](http://www.durhamcenter.org)

*June 2004 through August 2006; Transition contract from August 2006-December 2006*

- Develop/restructure and manage the quality management and information technology departments
- Design data gathering and reporting processes for internal departments and provider agencies
- Design and write annual, monthly and quarterly board reports and reports for legislators, state officials and internal management
- Coordinate and monitor compliance with state required outcome and client survey data collection

BETH BORDEAUX, MSW

- Work with teams to design data collection processes, instruments, surveys and clinical forms
- Chair community collaborative committee for outcome evaluation of the child system of care
- Chair Mental Health Systems Transition Project evaluation group for evidence based practices
- Monitor quality improvement plans and compliance with quality management reporting requirements
- Develop and lead trainings on quality improvement and evaluation related topics

### **MINISTRY COORDINATOR/WELCOME MINISTER**

**The Prince of Peace Episcopal Church**, 1200 N Salem St. Apex, NC 27502

919-367-7835; [www.theprinceofpeace.org](http://www.theprinceofpeace.org)

*November 2002 through June 2004*

- Develop ministries and programs for welcoming and incorporating newcomers, small groups, pastoral care, intercessory prayer and team leadership
- Purchase and manage church membership database
- Work with teams to develop and implement communication processes among team leaders, staff, vestry and clergy
- Recruit and coordinate volunteers at multiple levels

### **PRESIDENT/CONSULTANT**

**Bordeaux Consulting, Inc.** 8801 Valley Hill Ct. Apex, NC 27539

919-303-2522; [www.gtmeval.com](http://www.gtmeval.com) (see below for a list of projects or [www.gtmeval.com](http://www.gtmeval.com) for details)

*April 1999 through December 2002*

Consultation and training services for nonprofits, primarily regional and county level Smart Start agencies in the areas of community assessment, program evaluation, program planning and strategic planning.

### **PROGRAM EVALUATION ASSISTANT**

**Frank Porter Graham Child Development Center**, UNC-CH, Carrboro, NC 27510

*January 1999 through August 2000*

- Provide technical assistance in program evaluation for local Smart Start agencies across NC
- Assist in the development of the NC Smart Start Program Evaluation Manual
- Lead Smart Start evaluation trainings and workshops across the state

*June 1997 through August 1997*

- Assist with a countywide evaluation of Smart Start activities in Orange County by developing evaluation materials; collecting and aggregating data and providing data summary reports

### **PROGRAM MANAGER**

**Orange County Partnership for Young Children**, Chapel Hill, NC 27514

*July 1996 through April 1997 (Internship); August 1997 through August 1998*

- Manage and monitor grant contracts
- Review and compile program and fiscal reports
- Provide technical assistance and training for grantees in program development, evaluation and reporting
- Support strategic planning and project implementation
- Plan events
- Negotiate collaboration among nonprofit agencies vying for Smart Start funds
- Supervise administrative staff and manage all aspects of the agency in absence of the Executive Director

### **DIRECT SERVICE SOCIAL WORK EXPERIENCE**

**Family Consultant** – Community Partnerships, Inc., Raleigh, NC

Infant/Toddler Certification through Area Mental Health

*August 1989 through December 1989 (Internship); March 1993 through September 1995*

**Maternity Care Coordinator/Social Worker II** – Wake County Dept. of Health, Raleigh, NC

*May 1991 through March 1993*

**Substance Abuse Education Specialist** – Wayne County Mental Health, Goldsboro, NC

*February 1990 through May 1991*

## CONSULTING PROJECTS

### GTM EVALUATION & PLANNING, INC.

**Co-Investigator & Evaluator, Auger Communications** (2008 - present) - Teach With Stories, Lay Educator Prenatal Outreach Program for Hispanics - a National Institutes of Health research study (SBIR grant) conducted in collaboration with University of North Carolina's Center for Maternal and Infant Health, involving an innovative media vehicle that targets Hispanic women.

**Congregational Consultant, NC Episcopal Diocese** (2007-2009) - Consultation with churches in conflict or through clergy transition; facilitate vestry and diocesan committee planning retreats

**Congregational Consultant/Education Specialist, Center for Congregational Health** (2007 – present) - Consultation

with churches related to clergy transitions, strategic planning, conflict assessment and response; Co-trainer for Young Leaders, a clergy leadership workshop series; design and evaluate curriculum for Young Leaders, Interim Ministry for Today's Church, and Intentional Interim Ministry; research best practices in congregational development

**PLM Families Together** (2008) - Board planning retreat design and facilitation

**Martin Community College** (2007-2008) - Strategic Planning & Institutional Effectiveness

### BORDEAUX CONSULTING, INC.

**Orange County Work/Life Business Study**, Orange County Partnership for Young Children (2002) - Assessed the family friendly business practices of Orange County businesses with 20 or more employees

**Strategic Planning**, Episcopal Diocese of NC Helping Churches Serve Children Committee (2004)

**Family Support Program Planning**, Harnett County Partnership for Children (2001) - Developed a service model for a family resource center in Harnett County

**Children with Special Needs Collaborative**, Orange County Partnership for Young Children (1996, 2001-02) - Worked with a collaborative task force to assess the needs for early intervention services in Orange County

**Evaluation Services**, Person County Partnership for Children (2000-2001) - Provided evaluation plans and technical assistance for Smart Start funded activities

**Service System Assessment for Children with Special Needs**, Wake County SmartStart (2000-2001) - Worked with a collaborative task force to assess the needs for early intervention services in Wake County

**Evaluation Services**, Harnett County Partnership for Children (2000-2001) - Provided evaluation plans and technical assistance for Smart Start funded activities

**Inclusion Assessment Project**, Bladen County Partnership for Children (2000) - Worked with a collaborative task force to assess the needs for early intervention services in Bladen County

**Strategic Planning**, Lenoir/Greene Partnership for Children (2000)

**Child Care & Hispanic Family Support Benchmark Studies**, Person County Partnership for Children (2000) - Gathered survey baseline data for Person County Smart Start evaluation

**Outreach Project**- Harnett County Partnership for Children (1999-2000) – Designed & implemented countywide needs assessment focusing on families with young children

**Child Care Workforce Study**, Harnett County Partnership for Children (1999-2000) - Assessed the child care workforce needs in Harnett County

## MEMBERSHIPS & VOLUNTEERISM

### PROFESSIONAL MEMBERSHIPS

**American Evaluation Association (AEA)**

**RTP Evaluators Group**, AEA local affiliation

**Healthy Congregations Initiative**, an association of church consultants from the Episcopal Diocese of NC

### VOLUNTEER EXPERIENCE

**PLM Families Together**, Board of Directors 2009-2012; Board Committee on Planning & Evaluation, 2007 – 2009; Advocacy Committee 2009-2010

**Episcopal Diocese of NC**, NC Episcopal Curial Secretariat, 2007; Convention Delegate 2007-2008

**The Prince of Peace Episcopal Church**, various leadership roles, 2002 - present

**Durham Partnership for Children**, Evaluation Committee, 2007 – 2008

**Lutheran Family Services**, Refugee Resettlement, 2007

**Meals on Wheels of Wake County**, 2000 – 2004

**St. Michael's Episcopal Church**, various leadership roles, 1998 - 2002

**Hospice of Person County**, 1995-1996

**Child Care Advocates for Response and Empowerment**, Board of Directors, 1995