



March 7, 2007

To Whom It May Concern:

I am pleased to recommend Beth Bordeaux as a consultant for your organization or congregation. Beth was employed with The Durham Center from 2004 – 2006 as the Director of Quality Management, a position that required an increasing amount of responsibility during her tenure. Beth rose to the challenges, did an excellent job in this position and was an asset to our agency and our Management Team. She is well organized, independent and follows through to ensure project completion.

Beth evidenced strong interpersonal and leadership skills and she had a way of naturally building community among the staff. She communicated very well in writing, personal presentations, during meetings and among her team members. On numerous occasions, Beth's innovative ideas assisted The Durham Center in identifying creative solutions to difficult problems. She was responsible for developing the Quality Management Department which included Information Technology, in a time when the agency had undergone extensive restructuring from a direct service public Mental Health Clinic for Durham citizens to a managed care model as Mental Health Reform was implemented in North Carolina. She led a team of eight employees and developed an outstanding Quality Management Department. Beth encouraged her staff, helping them to conceptualize the processes needed to accomplish desired outcomes.

Beth is always willing to offer her assistance to others and had an excellent rapport with the many constituents served by her department through out The Durham Center, our Area Board members as well as our community and service partners.

As you consider a consultant offering services in planning and evaluating ministry, you have my personal and profession recommendation that Beth will exceed your expectations. She puts energy and passion to everything she does.

Sincerely,

Ellen S. Holliman, Area Director